

# Bruksanvisning

# User manual

---



---

FTA5486D

**Cylinda**  
*år efter år*

# 1 General safety instructions

This section contains safety instructions that will help protect from risk of personal injury or property damage. Failure to follow these instructions shall void any warranty.

## 1.1 Life and property safety

- ▶ Never place the product on a carpet-covered floor. Otherwise, lack of airflow beneath the machine will cause electrical parts to overheat. This will cause problems with your product.
- ▶ Unplug the product if it is not in use.
- ▶ Always have the installation and repairing procedures carried out by the Authorised Service Agent. The manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.
- ▶ The water supply and draining hoses must be securely fastened and remain undamaged. Otherwise, there is the risk of water leakage.
- ▶ While there is still water inside the product, never open the loading door or remove the filter. Otherwise, risk of flooding and injury from hot water will occur.
- ▶ Do not force open the locked loading door. The door will open immediately after the washing cycle has ended. If the door does not open, apply the solutions provided for "Loading door cannot be opened." error in the Troubleshooting section. In case of forcing the loading door to open, the door and the lock mechanism may get damaged.
- ▶ Use detergents, softeners and supplements suitable for automatic washing machines only.
- ▶ Follow the instructions on the label of textile products and the detergent package.
- ▶ The water supply pressure required to run the product is between 1 to 10 bars (0.1 – 1 MPa).
- ▶ Do not use old or used water inlet hoses on the new product. It may cause stains on your laundry.

## 1.2 Children's safety

- ▶ This product can be used by children at and above 8 years old and by persons whose physical, sensory or mental capabilities were not fully developed or who lack experience and knowledge provided that they are supervised or trained on the safe usage of the product and the risks it brings out. Children should not play with the product. Cleaning and maintenance works should not be performed by children unless they are supervised by someone. Children under the age of 3 should be kept away unless continuously supervised.

- ▶ Packaging materials are dangerous for the children. Keep packaging materials in a safe place away from reach of the children.
- ▶ Electrical products are dangerous for the children. Keep children away from the product when it is in use. Do not allow them to play with the product. Use child lock to prevent children from intervening with the product.
- ▶ Do not forget to close the loading door when leaving the room where the product is located.
- ▶ Store all detergents and additives in a safe place away from the reach of the children by closing the cover of the detergent container or sealing the detergent package.

### 1.3 Electrical safety

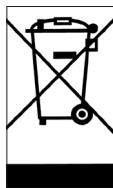
- ▶ If the product has a failure, it should not be operated unless it is repaired by the Authorised Service Agent! There is the risk of electric shock!
- ▶ This product is designed to resume operating in the event of powering on after a power interruption. If you wish to cancel the programme, see "Cancelling the programme" section.
- ▶ Plug the product into a grounded outlet protected by a 16 A fuse. Do not neglect to have the grounding installation made by a qualified electrician. Our company shall not be liable for any damages that will arise when the product is used without grounding in accordance with the local regulations.
- ▶ Do not wash the product by spraying or pouring water onto it! There is the risk of electric shock!
- ▶ Never touch the power cable plug with wet hands! Never unplug by pulling on the cable. Always press on the plug with one hand and pull out the plug by grabbing with the other hand.
- ▶ Product should be unplugged during installation, maintenance, cleaning and repair procedures.
- ▶ If the power cable is damaged, it must be replaced by the manufacturer, authorised service or a similarly qualified person (preferably an electrician) or someone designated by the importer in order to avoid possible risks.

### 1.4 Hot surface safety

	<p>The glass of the loading door gets too hot while washing at higher temperatures. Therefore, especially do not allow children touch the loading door glass while washing.</p>
---	---

## 2 Important instructions for environment

### 2.1 Compliance with WEEE Directive



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

#### **Compliance with RoHS Directive:**

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

### 2.2 Package information

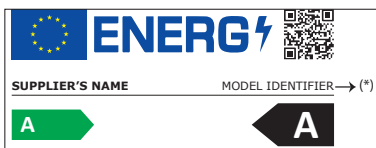
Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

## 3 Intended use

- This product has been designed for domestic use. It is not for commercial purposes or it should not be used out of its intended use.
- The product must only be used for washing and rinsing of laundry that are marked accordingly.
- The manufacturer waives any responsibility arisen from incorrect usage or transportation.
- The service life of your product is 10 years. During this period, original spare parts will be available to operate the appliance properly.
- This appliance is intended to be used in household and similar applications such as:
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses;
  - by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - areas for communal use in blocks of flats or in launderettes.

## 4 Technical specifications

Supplier name or trademark	Cylinda
Model name	FTA5486D
Rated capacity (kg)	8
Maximum spin speed (rpm)	1600
Built-in	No
Height (cm)	84
Width (cm)	60
Depth (cm)	59
Single Water inlet / Double Water inlet	• / -
• Available	
Electrical input (V/Hz)	230 V / 50Hz
Total current (A)	10
Total power (W)	2200
Main model code	1311



The model information as stored in the product database can be reached by entering following website and searching for your model identifier (\*) found on energy label.

<https://eprel.ec.europa.eu/>



**WARNING:** Consumption values are applicable for cases where the wireless network connection is off.

### Symbols Table

Rinse	Spin+Drain	Drain	Temperature	Spin	No Spin	Tap Water (Cold)	No Water	Time Delay	Door Lock	Child Lock	On/Off	Start / Pause	Soil Level	Add Garment	Downloaded Program
Wash	Ok (End)	Cancel	AntiCrease+	Drying	Extra Dry	Cupboard Dry	Iron Dry	Timed Drying	Clean&Wear						

## 4.1 Installation

- Apply to the nearest authorised service agent for the installation of your product.
- Preparation of the location and electrical, tap water and waste water installations at the place of installation is under customer's responsibility.
- Make sure that the water inlet and discharge hoses as well as the power cable are not folded, pinched or crushed while pushing the product into its place after installation or cleaning procedures.
- Make sure that the installation and electrical connections of the product are performed by authorised service. Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.
- Prior to installation, visually check if the product has any defects on it. If so, do not have it installed. Damaged products cause risks for your safety.

### 4.1.1 Appropriate installation location

- Place the product on a hard and level floor. Do not put it onto a carpet with high pile or other similar surfaces.
- When the washing machine and dryer are placed on top of each other, their total weight –when loaded– amounts to 180 kilograms. Place the product on a solid and flat floor that has sufficient load carrying capacity!
- Do not place the product on the power cable.
- Do not install the product in the environments where the temperature falls below 0 °C.
- Leaving a gap at the sides of the machine is suggested to reduce vibration and noise
- On a graduated floor, do not place the product next to the edge or on a platform.
- Do not place heat sources such as Hobs, Irons, Ovens, etc. on the washing machine and do not use them on the product.

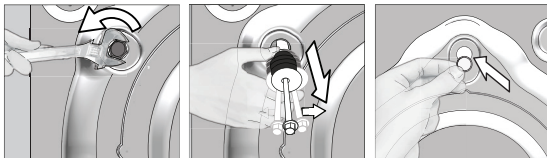
### 4.1.2 Removing packaging reinforcement (If the product has)



Tilt the machine backwards to remove the packaging reinforcement. Remove the packaging reinforcement by pulling the ribbon. Do not make this operation alone by yourself.

### 4.1.3 Removing the transportation locks

- 1 Loosen all bolts with an appropriate wrench until they turn freely.
- 2 Remove the transport safety bolts by turning them slightly.
- 3 Insert the plastic covers in the bag containing the user manual to the openings on the rear panel.



**CAUTION:** Remove the transportation safety bolts before operating the washing machine! Otherwise, the product will be damaged.



Keep the transportation safety bolts in a safe place to reuse when the washing machine needs to be moved again in the future.

Install the transport safety bolts in reverse order of the disassembly procedure.

Never move the product without the transportation safety bolts properly fixed in place!

## 4.1.4 Connecting water supply



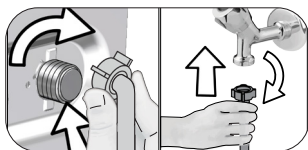
It is necessary to have 10 – 80 liters of water flowing from the fully open tap in one minute to have your machine run smoothly. Attach a pressure reducing valve if water pressure is higher.



It is also recommended to attach a pressure reducing valve if you experience overflow from the detergent dispenser during water fill between 3.5 to 10 bars (0.35 to 1 MPa).



**CAUTION:** Models with a single water inlet should not be connected to the hot water tap. In such a case the laundry will get damaged or the product will switch to protection mode and will not operate.



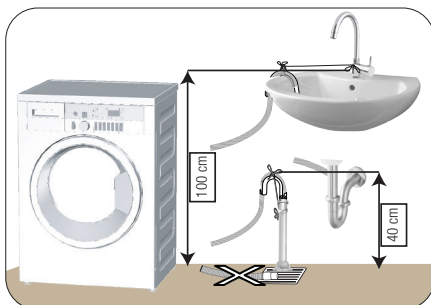
- 1 Tighten the nuts of the hose by hand. Never use a tool when tightening the nuts.
- 2 When hose connection is completed, check whether there is leak problems at the connection points by opening the taps fully. If any leaks occur, turn off the tap and remove the nut. Retighten the nut carefully after checking the seal. In order to prevent the water leaks and resultant damages, keep the taps closed when you do not use the product.

## 4.1.5 Connecting the drain hose to the drain

- Attach the end of the drain hose directly to waste water drain, lavatory or bathtub.



**CAUTION:** Your drain house will be flooded if the hose comes out of its housing during water discharge. Moreover, there is risk of scalding due to high washing temperatures! In order to prevent such situations and make sure that the machine performs water intake and discharge processes without any problem, fix the drain hose securely.



- Connect the drain hose to a minimum height of 40 cm and a maximum height of 100 cm.
- In case the drain hose is elevated after laying it on the floor level or close to the ground (less than 40 cm above the ground), water discharge becomes more difficult and the laundry may come out excessively wet. Therefore, follow the heights described in the figure.

- To prevent the waste water to go back into the machine again and to ensure easy drainage, do not immerse the end of the hose into the waste water or do not insert it into the drain for more than 15 cm. If it is too long, cut it short.
- The end of the hose should not be bent, it should not be stepped on and the hose must not be pinched between the drain and the machine.
- If the length of the hose is too short, use it by adding an original extension hose. Length of the hose may not be longer than 3.2 m. To avoid water leak failures, the connection between the extension hose and the drain hose of the product must be fitted well with an appropriate clamp as not to come off and leak.

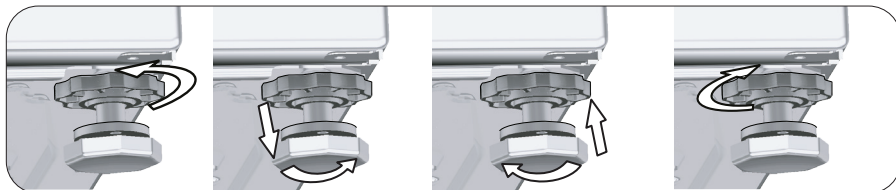
## 4.1.6 Adjusting the feet



**CAUTION:** In order to ensure that the product operates more silently and vibration-free, it must stand level and balanced on its feet. Balance the machine by adjusting the feet. Otherwise, the product may move from its place and cause crushing and vibration problems.

**CAUTION:** Do not use any tools to loosen the lock nuts. Otherwise, they will get damaged.

- 1 Loosen the lock nuts on the feet by hand.
- 2 Adjust the feet until the product stands in a stable and balanced way.
3. Tighten all lock nuts by hand again.



## 4.1.7 Electrical connection

Connect the product to a grounded outlet protected by a 16 A fuse. The Manufacturer shall not be liable for any damages that will arise when the product is used without grounding in accordance with the local regulations.

- Connection must comply with national regulations.
- The wiring for the electrical outlet circuit must be sufficient to meet the appliance requirements. Use of a Ground Fault Circuit Interrupter (GFCI) is recommended.
- Power cable plug must be within easy reach after installation.
- If the current value of the fuse or breaker in the house is less than 16 Amps, have a qualified electrician install a 16 Amp fuse.
- The voltage specified in the "Technical specifications" section must be equal to your mains voltage.
- Do not make connections via extension cables or multi-plugs.



**CAUTION:** Damaged power cables must be replaced by the Authorised Service Agents.

## 4.1.8 Initial use



Before starting to use the product make sure that the preparations are made which are in line with the "Important Safety and Environment Instructions" and the instructions in the "Installation" section.

To prepare the product for washing laundry, perform first operation in Drum Cleaning programme. If this program is not available in your machine, apply the method which is described in the section 4.4.2.



Use an anti-limescale suitable for the washing machines.

Some water might have remained in the product due to the quality control processes in the production. It is not harmful for the product.



## 4.2 Preparation

### 4.2.1 Sorting the laundry

- Sort laundry according to type of fabric, colour, and degree of soiling and allowable water temperature.
- Always obey the instructions given on the garment tags.

### 4.2.2 Preparing laundry for washing

- Laundry items with metal attachments such as, underwiring, belt buckles or metal buttons will damage the product. Remove the metal pieces or wash such clothes by putting them in a laundry bag or pillow case.
- Take out all substances in the pockets such as coins, pens and paper clips, and turn pockets inside out and brush if possible. Such objects may damage the product or cause noise problem.
- Put small size clothes such as infant socks and nylon stockings in a laundry bag or a pillow case.
- Place curtains in without compressing them. Remove curtain attachment items.
- Fasten zippers, sew loose buttons and mend rips and tears.
- Wash "Machine washable" or "Hand washable" labeled products only with an appropriate programme.
- Do not wash colours and whites together. New, dark coloured cottons release a lot of dye. Wash them separately.
- Persistent stains must be treated properly before washing. If unsure, check with a dry cleaner.
- Only use the dyes / color changers and descaling agents which are appropriate for machine wash. Always follow the instructions on the package.
- Wash trousers and delicate laundry turned inside out.
- Keep laundry items made of Angora wool in the freezer for a few hours before washing. This will reduce piling.
- Laundry that are subjected to materials such as flour, lime dust, milk powder, etc. intensely must be shaken off before placing into the product. Such dusts and powders on the laundry may build up on the inner parts of the product in time and can cause damage.

### 4.2.3 Tips for energy and water saving

Following information will help you use the product in an ecological and energy/water-efficient manner.

- Operate the product in the highest load capacity allowed for the programme you have selected, but do not overload. See, „Programme and consumption table“.
- Observe the temperature instructions on the detergent packaging.
- Wash slightly soiled laundry at low temperatures.
- Use faster programmes for small quantities of lightly soiled laundry.
- Do not use prewash and high temperatures for laundry that is not heavily soiled or stained.
- If you plan to dry your laundry in a dryer, select the highest spin speed recommended during washing process.
- Do not use more detergent than the recommended on the detergent packaging.

### 4.2.4 Loading the laundry

- 1 Open the loading door.
- 2 Put the laundry items into the product in a loose manner.
- 3 Push the loading door to close it until you hear a locking sound. Ensure that no items are caught in the door. The loading door is locked while a programme is running. The door lock will open immediately after the washing programme has ended. Then you can open the loading door. If the door does not open, apply the solutions provided for "Loading door cannot be opened." error in the Troubleshooting section.

### 4.2.5 Correct load capacity

The maximum load capacity depends on the type of laundry, the degree of soiling and the desired washing programme.

The product automatically adjusts the water amount according to the weight of the laundry put inside it.



**WARNING:** Comply with the information in "4.3.3 Programme and consumption table". When overloaded, product's washing performance will drop. Moreover, noise and vibration problems may occur.

## 4.2.6 Using detergent and softener



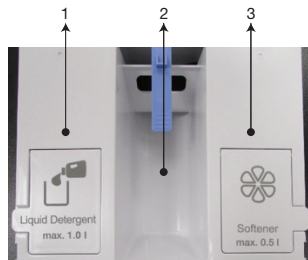
When using detergent, softener, starch, fabric dye, bleach and descaling agents to be added through the detergent container 2, read the manufacturer's instructions written on the package and follow the dosages specified. Use a measuring cup, if any.

For programmes where liquid detergent dosing is selected, do not add any powder detergent.



**WARNING:** Do not use liquid detergents or other cleaning products other than fabric softeners produced for washing machines to soften the clothes.

### Detergent, softener and other cleaning agents



- 1 - Liquid detergent compartment
- 2 - Powder detergent compartment
- 3 - Softener compartment

- Add detergent and softener before starting the washing programme.
- Place the detergent bag or the dispensing ball directly among the laundry in the product.
- There is no pre-wash compartment and pre-wash option.



Washing agents such as viscous jelly detergents cannot be used in detergent drawers or dosing compartments.



**WARNING:** Close the detergent drawer before starting the washing programme and never open the drawer while the product is running.

### Choosing the detergent type

Detergent type to be used depends on the washing programme, fabric type and colour.

- Use different detergents for coloured and white laundry.
- Wash your delicate clothes only with special detergents (liquid detergent, wool shampoo, etc.) intended solely for delicate clothes and at suggested programmes.
- When washing dark coloured clothes and quilts, it is recommended to use liquid detergent.
- Wash woollens at suggested programme with special detergent made specifically for woollens
- Please review the programme descriptions part for suggested programme for different textiles.
- All recommendations about detergents are valid for selectable temperature range of programmes.




**WARNING:** Use only detergents manufactured specifically for washing machines.

**WARNING:** Do not use soap powder.

### 4.2.6.1 Auto dosing

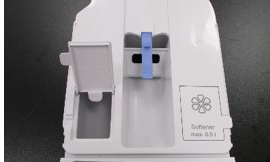
#### Initial Setup:

Switch on the machine by pressing the on/off button. The dosing symbol (  ) will appear enabled in programmes that permit detergent dosing. If the liquid detergent and softener compartments are empty or the remaining agents in these compartments are below the limits, the dosing symbol will flash in programmes that permit dosing.

## Adding Liquid Detergent and Softener



- Pull the detergent drawer towards yourself to open it.



- To add liquid detergent (left) and softener (right), open the lid of the relevant container upwards as shown in the image.



- When adding liquid detergent or softener, do not exceed the tip of the «Max» label.
- Close the lid.
- Close the detergent drawer by pushing it slowly.
- The detergent symbol (🌀) is expected to be steadily on after the detergent drawer has been closed.
- For coloured and white laundry, it is recommended to fill commonly used liquid detergent in the compartment.



**WARNING:** While the detergent drawer is full with detergent and/or softener:

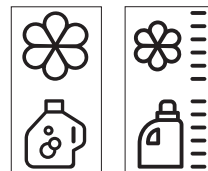
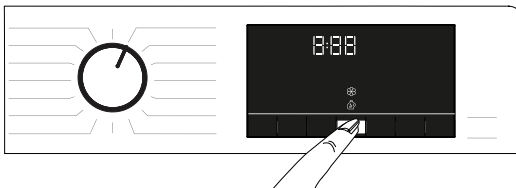
- a- Do not pull the machine,
- b- Do not change its place,
- c- Do not tilt the machine to its side or back,

**WARNING:** To make these actions, first you should take out the drawer from the machine.

**WARNING:** If you wish to start the programme when there is no detergent in the detergent drawer, please remember that you must cancel the liquid detergent dosing and wash the laundry with powder detergent.

**WARNING:** The liquid detergent dosing container must be filled only with liquid detergent, and the softener dosing container only with softener. Filling these compartments with any kind of liquid or powder chemical other than these may harm your laundry or washing machine.

### 4.2.6.2 Dose Selection and Cancellation or Powder Detergent Use









- For some programmes of the machine, liquid detergent could not be selected. In such cases, powder detergent should be used. Please see the Programme Table for details.
- After selecting the temperature, spin speed and auxiliary function, start the programme by pressing the started/pause button.
- The machine will measure the load, and determine the detergent amount depending on the load amount and selected functions. During the washing operation, the detergent intake is not visible, it will be taken in directly with the water.

- If it is requested to use powder detergent in programmes where detergent dosing system activates required amount of powder detergent should be added to the detergent compartment. If you wish to use the detergent compartment in the middle, you need to cancel your liquid detergent selection.
- Program is started by pressing Start/Pause button. When the machine starts to take in water, the powder detergent will also be taken in.
- If you want to use a liquid detergent whose characteristics are different than that of the detergent in the liquid detergent compartment for once, you must add the different liquid detergent into the middle powder detergent compartment and cancel your liquid detergent selection.
- The softener will be taken in through the dosing system.

Liquid detergent and softener dosing symbols will be active or inactive depending on the programme selected on the display.

- If the liquid detergent symbol is on, this means that liquid detergent dosing is active.
- If the softener symbol is on, this means that softener dosing is active.
- If the liquid detergent symbol is off, this means that you can wash your laundry with powder detergent.
- If the softener symbol is off, this means no softener will be used in the rinsing step.

		<p>The first position on the display: means liquid detergent and softener are on.</p>
		<p>If liquid detergent and softener symbols are active on the display, and if you press the Auto Dosing button, liquid detergent will be off and powder detergent will be on.</p>
		<p>If you press and hold the Auto Dosing button for 3 seconds, softener will be off.</p>

#### 4.2.6.3 When the detergent and/or softener run(s) out:

- When the detergent or softener in the detergent compartment runs out, the “dosing symbol” on the display will flash. When this symbol flashes, you need to add detergent or softener to the dosing compartment. The product can dose for 2 to 3 cycles as of the moment that the symbol flashes.

#### 4.2.6.4 Adding detergent or softener to the wrong compartment:

- If the detergent or softener is added to the wrong compartments, see 4.4.1 “Cleaning the detergent drawer”.

## 4.2.7 Tips for efficient washing

		Clothes			
		Light Colours and Whites	Colours	Black/Dark Colours	Delicates/Woolens/Silks
		(Recommended temperature range based on soiling level: 40-90 °C)	(Recommended temperature range based on soiling level: cold -40 °C)	(Recommended temperature range based on soiling level: cold -40 °C)	(Recommended temperature range based on soiling level: cold -40 °C)
<b>Soiling Level</b>	<b>Heavily Soiled</b>  (difficult stains such as grass, coffee, fruits and blood.)	It may be necessary to pre-treat the stains or perform prewash. Powder and liquid detergents recommended for whites can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches.	Powder and liquid detergents recommended for colors can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colors and dark colors can be used at dosages recommended for heavily soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woolen and silk clothes must be washed with special woolen detergents.
	<b>Normally Soiled</b>  (For example, stains caused by body on collars and cuffs)	Powder and liquid detergents recommended for whites can be used at dosages recommended for normally soiled clothes.	Powder and liquid detergents recommended for colors can be used at dosages recommended for normally soiled clothes. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colors and dark colors can be used at dosages recommended for normally soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woolen and silk clothes must be washed with special woolen detergents.
	<b>Lightly Soiled</b>  (No visible stains exist.)	Powder and liquid detergents recommended for whites can be used at dosages recommended for lightly soiled clothes.	Powder and liquid detergents recommended for colors can be used at dosages recommended for lightly soiled clothes. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colors and dark colors can be used at dosages recommended for lightly soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woolen and silk clothes must be washed with special woolen detergents.



If a special liquid detergent must be used, you can cancel the liquid detergent dosing and add the special detergent to the powder detergent compartment no 2. In such cases, no time delay function should not be used.

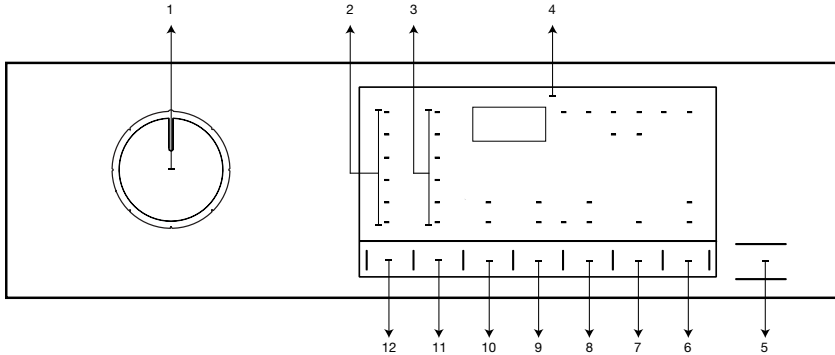
## 4.2.8 Programme Time Displayed

When selecting a programme, you can see the programme duration on the display of your machine. Programme time will be automatically set while the programme is running depending on the amount of laundry, unbalanced load conditions, fluctuations in the power supply, water pressure and programme settings.

**SPECIAL CONDITION:** At the beginning of Cotton and Cotton Eco programmes, half load time will be displayed. This is the most common method of use. The machine will detect the actual load 20-25 minutes after the programme has started. If the detected load is more than half load, washing time will be set accordingly; programme time will automatically extend. You can look at the display to track this change.

## 4.3 Operating the product

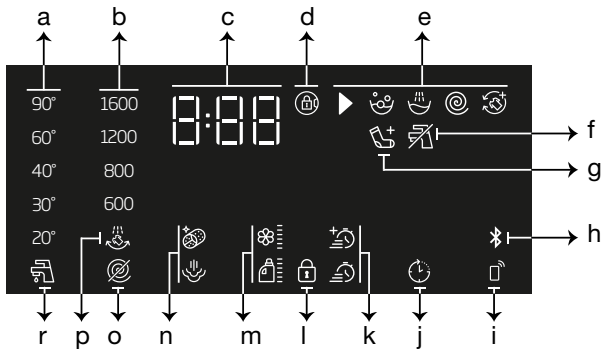
### 4.3.1 Control panel



- 1 - Programme selection knob
- 2 - Temperature level lights
- 3 - Spin level indicator lights
- 4 - Display
- 5 - Start/Pause Button
- 6 - Remote control button

- 7 - End Time Adjustment Button
- 8 - Auxiliary function button 3
- 9 - Auxiliary function button 2
- 10 - Auxiliary function button 1
- 11 - Spin speed adjustment button
- 12 - Temperature adjustment button

### 4.3.2 Display symbols



- a- Temperature indicator
- b- Spin speed indicator
- c- Duration information
- d- Door lock is engaged symbol
- e- Programme follow-up indicator
- f- No water indicator
- g- Add laundry indicator
- h- Bluetooth connection indicator
- i- Remote Control indicator

- j - Delayed Start Enabled indicator
- k - Auxiliary function indicators 3
- l - Child lock enabled symbol
- m- Auxiliary function indicators 2 (Dosing symbols)
- n- Auxiliary function indicators 1
- o - No spin indicator
- p - Rinse hold indicator
- r - Cold water indicator



Images used in this section to describe the product are schematic and may not be exactly the same as the actual product.

### 4.3.3 Programme and consumption table

EN	Programme	Max. Load (kg)	Water Consumption (l)	Energy Consumption (kWh)	Max. Speed	Auxiliary functions					Temperature °C
						Dosering sköjlm.	Tidspar x2	Dosering tvättmedel	Tyst läge	Skrynkelfritt	
Bomull	90	8	95	2,40	1600	•	•	•	•	•	Cold - 90
	60	8	95	1,80	1600	•	•	•	•	•	Cold - 90
	40	8	93	0,97	1600	•	•	•	•	•	Cold - 90
Eco 40-60	40***	8	54	1,025	1600	•		•			40-60
	40***	4	39,5	0,520	1600	•		•			40-60
	40***	2	28	0,268	1600	•		•			40-60
Syntet	60	3	71	1,35	1200	•	•	•	•	•	Cold - 60
	40	3	67	0,85	1200	•	•	•	•	•	Cold - 60
Snabbtvätt / Expressvätt 14 min	90	8	66	2,20	1200	•	•	•	•	•	Cold - 90
	60	8	66	1,20	1200	•	•	•	•	•	Cold - 90
	30	8	66	0,20	1200	•	•	•	•	•	Cold - 90
Snabbtvätt/Expressvätt 14 min+Tidspar x2	30	2	40	0,15	1200	•	•	•	•	•	Cold - 90
Ylle / Handtvätt	40	1,5	55	0,50	1200	•		•	•		Cold - 40
Fintvätt	40	3,5	55	0,72	800	•		•	•		Cold - 40
Sport	40	3,5	55	0,50	1200	•		•			Cold - 40
Siden	30	1	70	0,30	600	•		•			Cold - 30
Grovtvätt / Fläckar	60	4	80	1,70	1600	•	•	•			30-60
Intensiv / Hygien+	90	8	125	2,90	1600	•		•			40-90
Skjortor / Blusar	60	3	89	1,30	800	•	•	•		•	40-60
Dunplagg	60	2	63	1,23	800	•		•	•		40-60
Trumrengöring	90	-	73	2,60	600	•		•			90
Nedladdat Program *****											
Mix	40	3,5	83	0,90	800	•	•	•	•	•	Cold - 40
Dark Care / Jeans	40	3,5	83	0,85	1200	•	•	•	•	•	Cold - 40
Curtain	40	2	86	0,70	800	•		•			Cold - 40
Towel	60	2	75	1,20	800	•		•	•		Cold - 60
Soft Toys	40	1	55	0,50	1200	•		•	•		Cold - 40

• : Selectable.

\* : Automatically selected, cannot be cancelled.

\*\*\* : Eco 40-60 with 40 °C temperature selection is the test programme in accordance with EN 60456:2016/A11:2020 and energy label with Commission Delegated Regulation (EU) 2019/2014

\*\*\*\*\* : These programmes can be used with the HomeWhiz application. Energy consumption may increase with connection.

- : See the programme description for maximum load.



The auxiliary functions in the table may vary according to the model of your machine.

Water and power consumption may vary subject to the changes in water pressure, water hardness and water temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions and spin speed, and changes in the mains voltage.

When selecting a programme, you can see the washing duration on the display of your machine. Depending on the amount of laundry you have loaded into the machine, there might be a difference of 1 to 1.5 hours between the duration shown on the display and the actual duration of the washing programme. The duration will be corrected automatically right after the washing programme has started.

"Auxiliary function selection modes can be changed by the manufacturing company. New selection models may be added, or the existing ones may be removed."

"Spin speed of your machine may vary depending on the programme; the spin speed cannot exceed the maximum spin speed of your machine."

Always select the lowest appropriate temperature. The most efficient programmes in terms of energy consumption are generally those that perform at lower temperatures and longer duration.

Noise and remaining moisture content are influenced by the spinning speed: the higher the spinning speed in the spinning phase, the higher the noise and the lower the remaining moisture content.

#### Consumption Values (EN)

	Temperature Selection (°C)	Spin Speed (rpm)	Capacity (kg)	Program Duration (hh:mm)	Energy Consumption (kWh/cycle)	Water Consumption (L/cycle)	Laundry Temperature (°C)	Remaining Moisture Content (%)
Eco 40-60	40	1600	8,0	03:38	1,025	54,0	41	44
	40	1600	4	02:47	0,520	39,5	35	44
	40	1600	2	02:47	0,268	28,0	23	44
Bomull	20	1600	8	03:25	0,600	93,0	20	44
Bomull	60	1600	8	03:25	1,800	95,0	60	44
Syntet	40	1200	3	02:10	0,850	67,0	40	40
Snabbtvätt/Expresstvätt 14 min+Tidspar x2	30	1200	8	00:28	0,200	66,0	23	62

The values given for programmes other than the eco 40-60 programme are indicative only.

#### 4.3.4 Programme selection

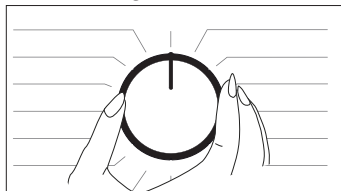
- 1 In accordance with the "Programme and consumption table", select a suitable programme for the amount and soiling level of the laundry.



Programmes are limited to the highest spin speed appropriate for that particular type of fabric.

When selecting a programme, always consider the type of fabric, colour, soiling level and permissible water temperature.

- 2 Use the **Programme Selection** knob to select the desired programme.



#### 4.3.5 Programmes

##### • Eco 40-60

The Eco 40-60 programme is able to clean normally soiled cotton laundry declared to be washable at 40 °C or 60 °C, together in the same cycle, and that this programme is used to assess the compliance with the EU ecodesign legislation.



Although it washes longer than all other programmes, it provides high energy and water savings. Actual water temperature may be different from the stated wash temperature. When you load the machine with less laundry (e.g. ½ capacity or less), periods in programme stages may automatically get shorter. In this case, energy and water consumption will decrease.

- **Bomull (Cottons)**

You can wash your durable cotton laundry (sheets, bedlinen, towels, bathrobes, underwear etc.) in this programme. When you press the quick wash function key, programme duration becomes notably shorter but effective washing is ensured thanks to intense washing movements. If the Quick Wash function is not selected, superior washing and drying performance is ensured for your heavily soiled laundry.

- **Syntet (Synthetics)**

You can use this programme to wash t-shirts, syntetic/cotton mix fabrics etc. Programme duration is notably shorter and efficient washing performance is ensured. If the Quick Wash function is not selected, superior washing and rinsing performance is ensured for your heavily soiled laundry.

- **Ylle / Handtvätt (Woolens / Hand Wash)**

Use this programme to wash your woolen clothes. Select the appropriate temperature complying with the tag of your clothes. Your laundry will be washed with very delicate movements to avoid any damage.

- **Intensiv/Hygiene+ (Hygiene+)**

Applying the steam step at the beginning of the programme ensures that the soils are softened easily. Use this programme for laundry that requires anti-allergic, hygienic and intense washing at a high temperature for a long time, such as infant clothes, bedsheets, bedlinen, underwear and similar cottons. A high level of hygiene is ensured thanks to the steam stem before the programme, long heating and additional rinsing step.

- **Dunplagg (Down Wear)**

Use this programme to wash down coats, vests, jackets etc. that bear a “machine-washable” tag. Thanks to special spin profiles, it is ensured that water reaches the air gaps between feathers. Steam is applied at the end of the programme to soften voluminous laundry such as towels.

- **Centrifugering / Tömning (Spin+Drain)**

Use this program to remove the water on the clothe/in the machine.

- **Sköljprogram (Rinse)**

Use when you want to rinse or starch separately.

- **Curtain**

You can use this programme to wash your tulles and curtains. As their meshed texture causes excessive foaming, put little amount of detergent into the main wash compartment. Thanks to the special spin profile of the programme, tulles and curtains crease less. Do not overload the machine to avoid damage to curtains.



It is recommended to use special detergents produced for curtains in the powder detergent compartment in this programme.

- **Skjortor/Blusar (Shirts)**

Use this programme to wash shirts made of cotton, synthetic and synthetic blended fabrics together. This programme ensures that your clothes wrinkle less. Steam is applied at the end of the programme to help the anti-creasing function. The steam applied at the end of the programme and the special spin profile ensure that your shirts wrinkle less. When the quick wash function is selected, the Pre-treatment algorithm is used.

- Apply the pre-treatment chemical directly onto the clothes, or add it together with the detergent when the machine starts to take in water from the main wash compartment. This way, it will take you much shorter to get the performance you would normally get with a regular washing cycle. Life of your shirts will be longer.

- **Snabbtvätt / Expressvätt 14 min (Xpress / Super Xpress)**

Use this programme to wash your lightly soiled cotton clothes in a short time. The programme duration can be reduced down to 14 minutes when the quick wash function is selected. When the quick wash function is selected, maximum 2 (two) kg of laundry must be washed.

- **Dark Care / Jeans**

Use this programme to preserve the colour of your dark-coloured clothes and jeans. This programme provides high efficiency in washing, thanks to a special drum movement, even at low temperatures. It is recommended to use liquid detergent or woolen shampoo for dark coloured laundry. Do not wash your delicate clothes that contain wool etc. in this programme.

- **Mix**

You can use this programme to wash cottons and synthetics together without the need to sort them.

- **Fintvätt (Gentle Care)**

You can use this programme to wash delicate laundry such as cotton/synthetic mix knitted clothes or socks. Washing movements in this programme are more delicate. Set the temperature to 20 degrees or use the Cold Wash option for clothes whose colour you wish to preserve.

- **Siden (Lingerie)**

You can use this programme to wash hand-washable delicate clothes or women's underwear. Small amount of laundry must be washed in a laundry bag. Clasps and buttons must be done up, and clothes with zip must be zipped.

- **Sport (Outdoor / Sports)**

Use this programme to wash outdoor/sports clothes that contain cotton/synthetic mix, as well as waterproof cloths like gore-tex. This programme washes your laundry delicately thanks to its special turning movements.

- **Grovtvätt / Fläckar (StainExpert)**

The machine has a special stain programme which enables the removal of different types of stains in the most effective way. Use this programme only for durable colourfast cotton laundry. Do not wash delicate and pigmenting clothes and laundry in this programme. Before washing, garment tags should be checked (recommended for cotton shirts, trousers, shorts, t-shirts, baby clothes, pyjamas, aprons, table clothes, bed sheets, duvet covers, pillowcases, bath-beach towels, towels, socks, cotton underwear that are suitable for washing at high temperature and long time). You can use automatic stain programme to wash 24 types of stains divided into three different groups that can be selected with the "Quick Wash" setting button. Below you can find the soil groups that can be selected with the "Quick Wash" setting button. Depending on the selected stain group, a special washing programme for which duration of rinse hold, washing action, washing and rinsing duration are modified.

Below you can find the soil groups that can be selected with the "Quick Wash" setting button:

<b>When "Quick Wash" is not selected</b>	<b>When the "Quick Wash" button is pressed once</b>	<b>When the "Quick Wash" button is pressed twice</b>
Sweat	Blood	Tea
Collar Soil	Chocolate	Coffee
Food	Pudding	Fruit juice
Mayonnaise	Grass	Ketchup
Salad Dressing	Mud	Red Wine
Make-up	Egg	Coke
Machine oil	Butter	Jam
Baby food	Curry	Coal

- Select the stain programme.
- In the stain groups stated above, find the type of stain you want to remove and select the quick auxiliary function selection key to select the relevant group.
- Carefully read the tag of the clothing and make sure that the temperature and spin speed selected are suitable.

### • Nedladdat Program (Downloaded Program)

This is a special programme that allows you to download different programmes when you want to. At the start, there is a programme you will see with the HomeWhiz application as default. However, you can use the HomeWhiz application to select a programme from the predefined programme settings, and then change it.



If you wish to use the HomeWhiz and Remote Control functions, you need to select Download Programme. 4.3.15 Please see the section HomeWhiz and Remote Control Function for more details.

### • Soft Toys

Delicate fabrics of soft toys must be washed in the programme for delicates due to the fibre and accessories they contain. Soft Toys programme protects the toys during the washing cycle, thanks to its delicate washing movements and spin profile.. It is recommended to use liquid detergent.



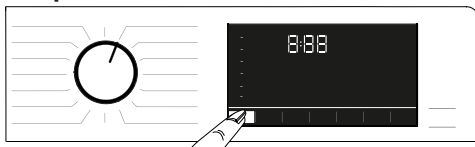
Fragile toys with hard surfaces should not be washed under any circumstances.

Toys should not be washed together with regular laundry since they may harm the clothes.

### • Towel

Use this program to wash durable cotton laundry such as towels. Load the towels into the machine paying attention to place them in a way that they will not contact the bellow or the glass.

## 4.3.6 Temperature selection



Whenever a new programme is selected, the temperature recommended for that programme appears on the temperature indicator. It is possible that the recommended temperature is not the highest value that can be selected for the relevant programme.

Press the **Temperature Adjustment** button to change the temperature. Temperature will decrease gradually.



No change can be made in programmes where temperature adjustment is not allowed.

You can also change the temperature after the washing cycle has started. This can be done if the washing steps allow it. If they don't permit it, you can't do it.



If you go to the washing option and press the Temperature Adjustment button again, the maximum temperature recommended for the selected programme will be displayed. To decrease the temperature, press the Temperature Adjustment button again.

## 4.3.7 Spin speed selection



Whenever a new programme is selected, the recommended spin speed of the selected programme is displayed on the **Spin Speed** indicator.



It is possible that the recommended spin speed is not the highest value that can be selected for the relevant programme.

Press the **Spin Speed Adjustment** button to change the spin speed. Spin speed decreases gradually. Then, depending on the model of the product, "Rinse Hold" 水 and "No Spin" 无选项 appear on the display. If you are not going to unload your clothes immediately after the programme ends, you can use the **Rinse Hold** function to keep your laundry in the final rinsing water in order to prevent them from getting wrinkled

when there is no water in the machine.  
This function holds the laundry in the final rinsing water.  
If you want to spin your laundry after the Rinse Hold function:

- Adjust the **Spin Speed**.
  - Press **Start/Pause/Cancel**. Programme will resume. The machine will drain the water and spin the clothes.
- If you want to drain the water at the end of the programme without spinning, you can use the **No Spin** function.



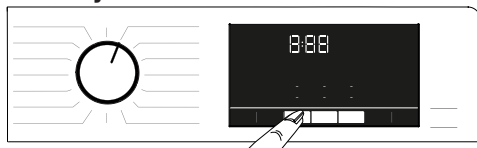
No change can be made in programmes where spin speed is not allowed.

If the washing steps permit, you can change the spin speed after the washing cycle has started. If they don't permit it, you can't do it.

### Rinse hold

If you are not going to unload your clothes immediately after the programme ends, you can use rinse hold function to keep your laundry in the final rinsing water in order to prevent them from getting wrinkled when there is no water in the machine. Press Start/Pause button after this process if you want to drain the water without spinning your laundry. Programme will resume where it left off, drain the water and then it will be complete. If you want to spin the laundry held in water, adjust the Spin Speed and press Start/Pause button. Programme will resume. Water will be drained, laundry will be spun and the programme will end.

## 4.3.8 Auxiliary function selection



Select the desired auxiliary functions before starting the programme. When a programme is selected, symbols of the auxiliary functions selected with it will turn on.



If you press the key for an auxiliary function that cannot be selected with the current programme, you will hear a warning from the washing machine.

Also, symbols of the auxiliary functions selected for the running programme will remain on after the washing cycle has started.



Some functions cannot be selected together. If a second auxiliary function conflicting with the first one is selected before starting the machine, the function selected first will be canceled and the second auxiliary function selection will remain active. For example, if you want to select Quick Wash after selecting Extra Water, the Extra Water option will be cancelled but Quick Wash will remain valid.

An auxiliary function which is not compatible with the programme cannot be selected. (See "Programme and consumption table")

Some programmes have auxiliary functions that must be operated with the selected programme. This function cannot be cancelled. The frame of the auxiliary function will not be illuminated, only inner area will be illuminated.

### 4.3.8.1. Auxiliary functions

#### • Tidspar x2 (Fast+)

You can press the Quick Wash button to shorten the programme time after selecting the programme. For some programmes, the time can be shortened by over 50%. However, the changed algorithm provides good washing performance.

Although it depends on the programme, pressing the Quick Wash button once will shorten the programme time down to a certain level. Press the same button for the second time to drop the time to the minimum level. For better washing results, do not use the Quick Wash button for heavily soiled laundry.

For medium and lightly soiled laundry, use the Quick Wash button to shorten the programme time.

#### • Tyst läge (Night Mode)

Use to wash the cottons with lesser energy consumption and silently. Spin steps are cancelled for a silent washing and the cycle ends with the Rinse Hold step. After completion of the programme, run Spin cycle to spin the laundry.

#### • Dosing tvättmedel (AutoDose)

With this auxiliary function key, you can change your detergent and dose preferences. For detailed information, see 4.2.6.2 "Dose Selection and Cancellation or Powder Detergent Use"

#### • Remote Control

You can use this auxiliary function button to connect your product to smart devices. For detailed information, see 4.3.15 HomeWhiz and Remote Control Functions.

#### • Specialised Programme

This auxiliary function can be used for Cottons and Synthetics programmes only with the HomeWhiz application. When this auxiliary function is enabled, you can add up to 4 additional rinse steps to the programme. You can select and use some auxiliary functions even though they are not found on your product. You can increase and decrease the time of the Cottons and Synthetics programmes within a safe range.



When the Specialised Programme auxiliary function is selected, washing performance and energy consumption will be different than the value indicated.

#### • Auto Dosing Setting

This function can only be used with the HomeWhiz application. With this function, the dosing amounts of the Liquid Detergent and Softener are changed. For all programmes, dosing will be performed based on the latest settings you have selected until you select a new setting.

### 4.3.8.2 Functions/Programmes Selected by Pressing the Function Keys for Three Seconds

#### • Trumrengöring (Drum Clean)

To select this programme, press and hold the auxiliary function button 1 for 3 seconds. Use it regularly (every 1-2 months) to clean the drum and ensure the required hygiene is provided. Steam is applied before the programme to soften the residues in the drum. Run the programme while the machine is totally empty. For better results, put powder lime-scale remover for washing machines into the detergent compartment no. "2". When the programme is over, leave the loading door ajar so that the inside of the machine gets dry.



This is not a washing programme. It is a maintenance programme.

Do not run this programme when there are any objects in the machine. If you try to do so, the machine will automatically detect that there is load inside and abort the programme.

#### • Skrynkelfritt (Anti-Crease+)

If you press and hold the spin selection button for 3 seconds, this function will be selected and the programme follow-up light of the relevant programme will turn on. When this function is selected, the drum will rotate for up to eight hours to ensure that the clothes do not crease at the end of the programme. At any time during these eight hours, you can cancel the programme and unload the machine. Press the function selection key or the machine on/off key to cancel the function. The programme follow-up light will remain on until the function is cancelled or the step is complete. If the function is not cancelled, it will also be enabled in the next washing cycles.

#### • Dosing sköljm. (Softener Selection)

Press and hold the Auxiliary Function (Automatic Dosing) button 2 for 3 seconds to select this function. If you select this function while the softener symbol is active on the display, softener will become off. If you select this function while the softener symbol is inactive on the display, softener will become on.

#### • Barnlås (Child lock)

You can use the Child Lock to prevent children from tampering with the machine. Thus you can avoid any changes in a running programme.



When the Child Lock is enabled, you can press the On/Off button to switch the machine on or off. Programme resumes when you start the machine again.

You will hear a warning if the buttons are pressed while Child Lock is enabled. This audible warning will be canceled if the buttons are pressed five times consecutively.

### To enable Child Lock:

Press and hold the auxiliary function button **3** for 3 seconds. Once the countdown “**3-2-1**” is completed on the display, the child lock symbol will turn on. When this warning is displayed, you can release the **Auxiliary Function button 3**.

### To disable Child Lock:

Press and hold the auxiliary function button **3** for 3 seconds. Once the countdown “**3-2-1**” is completed on the display, the child lock symbol will turn off.

### • Bluetooth 3”

You can use the Bluetooth connection function to pair your machine with your smart device. This way, you can use your smart device to get information about your machine and control it.

### To enable Bluetooth:

Press and hold the Remote Control function button for 3 seconds. You will see the countdown “**3-2-1**” and the Bluetooth symbol will turn on. Release the **Remote Control function button**. The Bluetooth icon will flash while the product is being paired with the smart device. If the connection is successful, the light of the icon will remain on.

### To disable Bluetooth:

Press and hold the Remote Control function button for 3 seconds. You will see the countdown “**3-2-1**” and the Bluetooth symbol will turn off.



You must complete the first setup of the HomeWhiz app for Bluetooth to be enabled. After the setup, if you press the Remote Control function button while the button is in the Programme Download/Remote Control position, the Bluetooth connection will be enabled automatically.

## 4.3.9 End Time

### Time display

While the programme is running, the time remaining to the end of the programme will be displayed in hours and minutes, e.g. “01:30”.



Programme time may differ from the values in section “Programme and consumption table” depending on the water pressure, water hardness and temperature, ambient temperature, amount and the type of laundry, auxiliary functions selected and the changes in the mains voltage.

With the **End Time** function, start of the programme can be delayed up to 24 hours. After pressing **End Time** button, the programme’s estimated end time will be displayed. If the **End Time** is set, **End Time** indicator will turn on.



To ensure that the End Time function is enabled and the program ends at the end of the defined duration, you should press **Start / Pause** after setting the duration.



If you want to cancel the End Time function, turn the knob to **on/off** position.



If you enable the End Time function, do not add liquid detergent into the powder detergent compartment 2. Stains might remain on the clothes.

- 1 Open the loading door, place the laundry and put detergent, etc.
- 2 Select the washing programme, temperature, spin speed and, if required, the auxiliary functions.
- 3 Press the **End Time** button to set the desired end time. **End Time** indicator will turn on.

- 4 Press the **Start/Pause** button. Countdown starts. “:” sign in the middle of the end time on the display will start flashing.



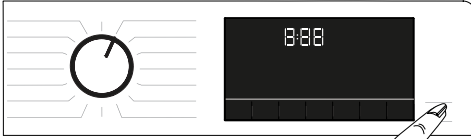
The loading door will be locked while End Time is enabled.

During the End Time countdown, you can add laundry into the machine. (See 4.3.12). At the end of the countdown, End Time indicator will turn off, washing cycle will start and the duration of the selected will be displayed.

When End Time is selected, the time shown on the display is the end time.

### 4.3.10 Starting a programme

- 1 Press **Start/Pause** button to start the programme.



- 2 The light of the **Start / Pause** button, which is off, will now turn on to indicate that the programme has started.
- 3 Loading door will be locked. After the loading door has been locked, door lock symbol will appear on the display.
- 4 The programme follow-up lights on the display show the current programme step.



### 4.3.11 Loading door lock

There is a locking system on the loading door of the machine that prevents opening of the loading door in cases when the water level is unsuitable.

When the door is locked, “Door Locked” symbol will be displayed.



The door will be locked if the Remote Control function is selected. To open the door, you need to press the Remote Start button or change the programme position to deactivate the Remote Start function.

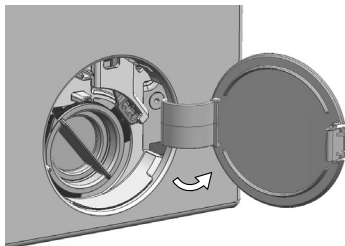
### Opening the loading door in case of power failure:



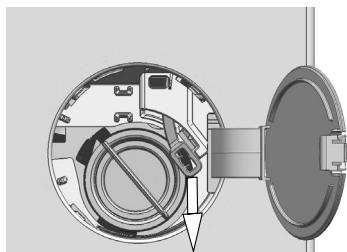
In case of a power failure, you can use the loading door emergency handle under the pump filter lid to manually open the loading door.



**WARNING:** Before opening the loading door, make sure that there is no water in the machine to avoid flooding.




- Turn off and unplug the appliance.
- Open the pump filter lid.




- Remove the loading door emergency handle behind the filter cover with a tool.
- Open the loading door by pulling the loading door emergency handle downwards.
- Try to pull the handle downwards again if the loading door is not opened.
- Bring the loading door emergency handle to its original position after opening the loading door.

### 4.3.12 Changing the selections after programme has started

#### Adding laundry after the programme has started

When you press the **Start / Pause** button, if the level of water inside the machine is suitable (if add laundry icon  is on), the door lock will be disabled and the door will open so that you can add laundry. When the door lock is disabled, the door lock symbol on the display will disappear. After adding the laundry, close the door and press **Start/Pause** again to continue the washing cycle.



When you press **Start/Pause**, if the water level in the machine is not sufficient (if add laundry icon  is off), the door lock will not be disabled and the door lock symbol will still be shown on the display.



If the temperature of the water inside the machine is above 50°C, you cannot disable the door lock even if the water level is suitable.

#### Switching the machine to pause mode:

Press the **Start/Pause** button to switch the machine to pause mode. Start / Pause symbol will flash on the display.



#### Changing the programme selection after the programme has started:

If Child Lock is not enabled, you can change programme by turning the programme selection knob while the current programme is running. This will cancel the current programme.



The selected programme will start anew.

#### Changing the auxiliary function, speed and temperature

Depending on the step the current programme has reached, you can cancel or enable auxiliary functions. See "Auxiliary function selection"

You can also change the speed and temperature settings. See "Spin speed selection" and "Temperature selection".



If the temperature of the water inside the machine is high or if the water level is above the door line, the loading door will not open.



### 4.3.13 Cancelling the programme

The programme will be cancelled if the programme selection knob is switched to another programme or if the machine is switched off and on with this button.



The programme will not be cancelled if you turn the programme selection knob while child lock is enabled. You should cancel the Child Lock first.

If you want to open the loading door after you have cancelled the programme but you cannot do it since the water level in the machine is above the loading door baseline, turn the Programme Selection knob to Pump+Spin programme and discharge the water in the machine.

### 4.3.14 End of programme

Once the programme is completed, the End symbol will be displayed.

If you do not press any button for 10 minutes, the machine will switch to OFF mode. Display and all indicators are turned off.

Completed programme steps will be displayed if you press any button.

### 4.3.15 HomeWhiz and Remote Control Functions.

HomeWhiz allows you to use your smart device to control your washing machine and get information about it. Thanks to the HomeWhiz application, you can use your smart device to carry out some procedures you can also do on the machine. Plus, you can use some features only with the HomeWhiz function.

To use the Bluetooth function of your machine, you should download the HomeWhiz app from the application store of your device.

Make sure that your smart device is connected to internet to download the app.

If you are using the app for the first time, please follow the on-screen instructions to complete the user registration process. Once the registration is complete, you can use all products with the HomeWhiz feature in your house on this account.

On the HomeWhiz app, you can tap "Add/Remove Appliance" to see the products paired with your account.

You can pair these products on this page.

After installing the application, the HomeWhiz function will allow the machine to send you push notifications via your smart device.



To be able to use the HomeWhiz function, make sure that the app is installed on your smart device and that your washing machine is paired with your smart device via Bluetooth. If the washing machine is not paired with your smart device, it will function as an appliance without the HomeWhiz feature.

Your product will run once it is paired with your smart device via Bluetooth. Checks performed on the app will be enabled through this pairing. For this reason, the Bluetooth signal between the product and the smart device must be strong enough.

Please visit [www.homewhiz.com](http://www.homewhiz.com) to see the Android and iOS versions supported by the HomeWhiz application.



**WARNING:** All the safety measures described in "**GENERAL SAFETY INSTRUCTIONS**" section of your user manual apply to the remote operation through HomeWhiz function as well.

#### 4.3.15.1 HomeWhiz Setup

Your product and the HomeWhiz app must be connected for the app to run. To establish this connection, please follow the steps below for setup both on your product and on the HomeWhiz App.

- If you are adding an appliance for the first time, tap "Add/Remove Appliance" on the HomeWhiz App. Then tap "Tap here to setup new appliance". Follow the steps below as well as the instructions on the HomeWhiz App to complete the setup.
- To start the setup process, make sure that your machine is switched off. Press and hold the Temperature button and the Remote Control Function button simultaneously for 3 seconds to switch your machine to HomeWhiz setup mode.



- While the device is in HomeWhiz setup mode, you will see an animation on the display, and the Bluetooth icon will flash until the machine is paired with your smart device. In this mode, only the programme button is enabled. Other buttons are disabled.



- On the screen of the app, select the desired washing machine and tap Next.
- Follow on-screen instructions until the HomeWhiz app asks you about the product you wish to connect to your smart device.
- Return to the HomeWhiz app and wait until the setup is complete. Once the setup is complete, give your washing machine a name and confirm. You can now tap the screen to see the product you have added to the HomeWhiz App.



If you cannot complete the setup successfully in 5 minutes, the washing machine will switch off automatically. In this case, you will have to start over the setup procedure. If the problem persists, please contact the Authorised Service Agent.

You can use your washing machine with more than one smart device. To do this, download the HomeWhiz app on the other smart device as well. After launching the app, you will need to sign in to your account you have previously created and paired with your washing machine. Otherwise, please read "Setting up a washing machine that is connected to someone else's account".



The HomeWhiz application may ask you to enter the product number stated on the label of the product. Product label is found on the inner side of the product door. Product number is written on this label.



#### 4.3.15.2 Setting up a washing machine that is connected to someone else's account

If the washing machine you want to use has previously been registered in the system with someone else's account, you need to establish a new connection between the HomeWhiz App and the product.

- Download the HomeWhiz App on the new smart device you want to use.
- Create a new account and log in to this account on the HomeWhiz app.
- Follow the steps in the HomeWhiz Setup (4.3.15.1 HomeWhiz Setup) to complete the setup.



Since the HomeWhiz and Remote Control functions of your product work through pairing via Bluetooth, the product can be run by only one HomeWhiz app at a time.

#### 4.3.15.3 Using the Remote Control function

After HomeWhiz setup, Bluetooth will turn on automatically. To enable or disable the Bluetooth connection, please see 4.3.8.2 Bluetooth 3".

If you switch your machine off and on while Bluetooth is enabled, it will reconnect automatically. If the paired device goes out of the range, the Bluetooth connection will turn off automatically. For this reason, you will need to turn on Bluetooth again if you want to use the Remote Control function.

You can check the Bluetooth symbol on the display to follow the connection status. If the symbol is on, this means that the Bluetooth connection is established. If the symbol is established, the product is trying to connect. If the symbol is off, this means that you have no connection.



**WARNING:** If the Bluetooth connection is enabled on your product, you can select the Remote Control function. If the Remote Control function cannot be selected, check the connection status. If the connection fails, repeat the initial set-up settings on the appliance.

**WARNING:** For safety reasons, the product's door will remain locked while the Remote Control function is enabled, independently of the operating mode. If you want to open the door of the product, you will need to turn the programme selection knob or press the remote control key to deactivate the remote control function.

If you want to control your washing machine remotely, enable the Remote Control function by pressing the Remote Control button while the programme knob is in the Programme Download/Remote Control position on the control panel. Once the product is accessed, you will see a screen similar to the one below.



When Remote Control is enabled, you can only manage and switch off the machine and follow status on the washing machine. All functions except child lock can be managed through the application.

You can check the function indicator on the button to follow whether the Remote Control function is On or Off. If the Remote Control function is Off, all the operations are handled on the washing machine and only status follow-up is allowed on the application.

If the Remote Control function cannot be enabled, you will hear a warning after pressing the button. This might occur if the product is switched on or if there is no product paired through Bluetooth. Bluetooth setting being Off or the washing machine's door being open are examples for such cases.

When you enable this function on the washing machine, said function will remain on except for certain cases, allowing you to control your washing machine remotely via Bluetooth.

In certain cases, it deactivates itself for safety reasons:

- When your washing machine undergoes a power interruption.
- When the programme knob is turned to select a different programme or when the product is switched off.

#### 4.3.15.4 Troubleshooting

Follow the steps below if you are having problem with controlling or connection. Observe whether the problem persists or not after the action you have performed. Do the following if the problem is not resolved.

- Check whether your smart device is connected to the relevant home network.
- Restart the product application.
- Turn Bluetooth off and on through the user control panel.
- If the connection cannot be established with the above processes, repeat the initial set-up settings on the washing machine.

If the problem persists, consult an Authorised Service Agent.

## 4.4 Maintenance and cleaning

Service life of product extends and frequently experienced problems will be reduced if it is cleaned at regular intervals.

### 4.4.1 Cleaning the detergent drawer

#### When to clean

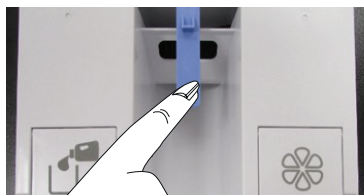
- If you see hardened, viscous detergent or softener when you open the dosing container lid,
- If you are not satisfied with the washing results (the detergent or softener may not be taken into the washing medium since it is hardened),
- If the liquids in the compartment do not decrease for a long time even though you do not add detergent or softener and dosing is selected,
- If you want to change the washing agents you have added to the compartment (for example, if you are not satisfied with the detergent and do not want to use it) or if you have made a mistake when adding the agents (for example, if you have added detergent to the softener compartment or softener to the detergent compartment),
- If you are going to add a detergent or softener from a different brand than the one you normally use,
- If you are adding a washing agent of a different nature (for example, if you are adding detergent for coloured laundry when there is detergent for white laundry in the compartment),
- If you are adding a washing agent with a different concentration (To not waste the old detergent, you can add it to the powder detergent compartment in the next wash and select «powder detergent active» on the display.)
- If the new softener to be added has the same characteristics but has a different scent (please keep in mind that if you add the new softener without cleaning the remnants of the previous one, this mixture will give a different smell),
- If you are not going to use the product for a long time (for example, when going to the summer house and when returning - 3 months or more) (the washing agent may increasingly thicken and get hardened in the end, and thus the system may not perform dosing even if it shows that the compartments are full.)

#### Cleaning:

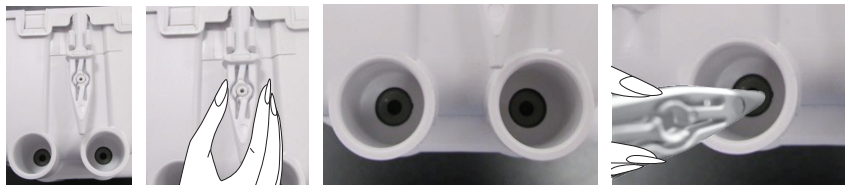
Before cleaning, press the On/Off button to switch of the product and unplug it.



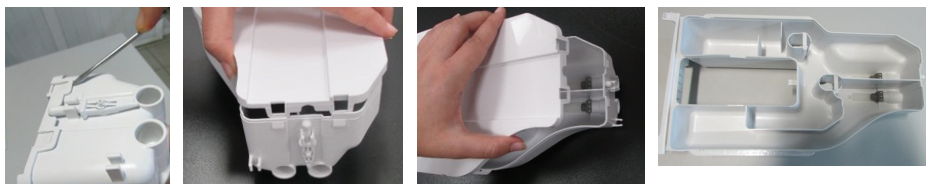
It is recommended for you to wear a glove to avoid contacting the detergent you will take out of the detergent drawer and other washing agents.



- Press the blue part in the middle of the detergent drawer and then pull the drawer towards yourself to take it out.



- Take out the discharge bar that is located at the back of the drawer.
- The hole behind the detergent compartment that will be emptied is placed over a container.
- Slightly push the discharge bar into the slot at the back of the detergent compartment.
- The detergent starts to flow to the container.
- Repeat the same process for softener.



- Use a flat screwdriver to remove the tabs holding the upper cover of the detergent drawer (there are 6 tabs in total: two on the right side of the drawer, two on the left and two at the back) and wash the inside of the drawer.
- After washing it, place the cover back to its location. Make sure that all tabs are fitted. If the tabs do not seat properly, liquids may leak or the detergent drawer may get stuck or difficultly move on the drawer slide. For this reason, please ensure that the tabs are fitted in place.
- Fit the discharge bar to its slot at the back of the drawer.
- Paying attention to its slot and slides, fit the drawer back in place and push it to close. After adding detergent and softener, it will be ready to be used in programmes with dosing function.

#### 4.4.2 Cleaning the loading door and the drum

For products with drum cleaning programme, please see Operating the product - Programmes.



Repeat Drum Cleaning process in every 2 months.

Use an anti-limescale suitable for the washing machines.



After every washing make sure that no foreign substance is left in the product.

If the holes on the bellow shown in the figure is blocked, open the holes using a toothpick.

Foreign metal substances will cause rust stains in the drum. Clean the stains on the drum surface by using cleaning agents for stainless steel. Never use steel wool or wire wool. These will damage the painted, chromated and plastic surfaces.

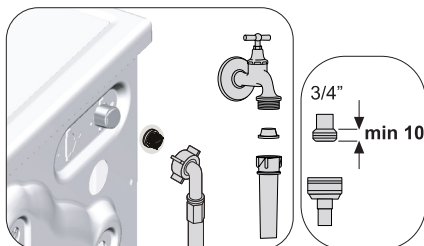
#### 4.4.3 Cleaning the body and control panel

Wipe the body of the product with soapy water or non-corrosive mild gel detergents as necessary, and dry with a soft cloth.

Use only a soft and damp cloth to clean the control panel.

#### 4.4.4 Cleaning the water intake filters

There is a filter at the end of each water intake valve at the rear of the product and also at the end of each water intake hose where they are connected to the tap. These filters prevent foreign substances and dirt in the water to enter the product. Filters should be cleaned if they are dirty.



1. Close the taps.
2. Remove the nuts of the water intake hoses to access the filters on the water intake valves. Clean them with an appropriate brush. If the filters are too dirty, remove them from their places with a pliers and clean in this way.
3. Take out the filters on the flat ends of the water intake hoses together with the gaskets and clean thoroughly under running water.
4. Replace the gaskets and filters carefully and tighten their nuts by hand.

#### 4.4.5 Draining remaining water and cleaning the pump filter

The filter system in your product prevents solid items such as buttons, coins and fabric fibers clogging the pump impeller during draining of washing water. Thus, the water will be drained without any problem and the service life of the pump will extend.

If the product fails to drain water inside it, the pump filter is clogged. Filter must be cleaned whenever it is clogged or in every 3 months. Water must be drained off first to clean the pump filter.

In addition, prior to transporting the product (e.g., when moving to another house) water should be drained completely.



**WARNING:** Foreign substances left in the pump filter may damage your product or may cause noise problem.

**WARNING:** In regions where freezing is possible, the tap must be closed, system hose must be removed and the water inside the product must be drained when the product is not in use.

**WARNING:** After each use, turn off the tap to which the mains hose is connected.

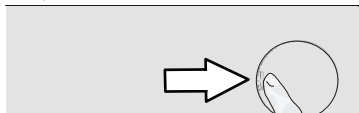
#### In order to clean the dirty filter and drain the water:

- 1 Unplug the product to cut off the supply power.



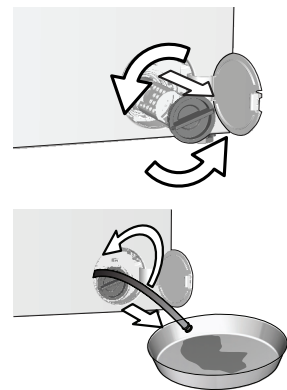
**WARNING:** Temperature of the water inside the product may rise up to 90 °C. To avoid the risk of scalding, clean the filter after the water inside the product is cooled down.

- 2 Open the filter cover.



- 3 Follow the below procedures in order to drain water.

#### If the product has an emergency water draining hose, in order to drain the water:



- a Pull the emergency draining hose out from its seat.
- b Place a large container at the end of the hose. Drain the water into the container by pulling out the plug at the end of the hose. When the container is full, block the inlet of the hose by replacing the plug. After the container is emptied, repeat the above procedure to drain the water in the product completely.
- c When draining of water is finished, close the end by the plug again and fix the hose in its place.
- d Turn and remove the pump filter.

- 4 Clean any residues inside the filter as well as fibers, if any, around the pump impeller region.
5. Replace the filter.
6. If the filter cap is composed of two pieces, close the filter cap by pressing on the tab. If it is one piece, seat the tabs in the lower part into their places first, and then press the upper part to close.


## 5 Troubleshooting


Problem	Cause	Solution
Programs do not start after the loading door is closed.	Start / Pause / Cancel button is not pressed.	<ul style="list-style-type: none"> <li>*Press Start / Pause / Cancel button.</li> </ul>
	It may be difficult to close the loading door in case of excessive loading.	<ul style="list-style-type: none"> <li>Reduce the amount of laundry and make sure that the loading door is closed properly.</li> </ul>
Programme cannot be started or selected.	The product has switched to self protection mode due to a supply problem (line voltage, water pressure, etc.).	<ul style="list-style-type: none"> <li>To cancel the programme, turn the Programme Selection knob to select another programme. Previous programme will be canceled. (see."Cancellation of program")</li> </ul>
Water inside the product.	Some water has remained in the product due to the quality control processes in the production.	<ul style="list-style-type: none"> <li>This is not a failure; water is not harmful to the product.</li> </ul>
The product does not take water in.	Tap is turned off.	<ul style="list-style-type: none"> <li>Turn on the taps.</li> </ul>
	Water inlet hose is bent.	<ul style="list-style-type: none"> <li>Flatten the hose.</li> </ul>
	Water inlet filter is clogged.	<ul style="list-style-type: none"> <li>Clean the filter.</li> </ul>
	Loading door is not closed.	<ul style="list-style-type: none"> <li>Close the door.</li> </ul>
The product does not drain water.	Water drain hose is clogged or twisted.	<ul style="list-style-type: none"> <li>Clean or flatten the hose.</li> </ul>
	Pump filter is clogged.	<ul style="list-style-type: none"> <li>Clean the pump filter.</li> </ul>
Product vibrates or makes noise.	Product is standing unbalanced.	<ul style="list-style-type: none"> <li>Stable the product by adjusting the feet.</li> </ul>
	A hard substance has entered into the pump filter.	<ul style="list-style-type: none"> <li>Clean the pump filter.</li> </ul>
	Transportation safety bolts are not removed.	<ul style="list-style-type: none"> <li>Remove the transportation safety bolts.</li> </ul>
	Laundry quantity in the product is too little.	<ul style="list-style-type: none"> <li>Add more laundry to the product.</li> </ul>
	Excessive laundry is loaded in the product.	<ul style="list-style-type: none"> <li>Take out some of the laundry from the product or distribute the load by hand to balance it homogeneously in the product.</li> </ul>
	Product is leaning on a rigid item.	<ul style="list-style-type: none"> <li>Make sure that the product is not leaning on anything.</li> </ul>
There is water leaking from the bottom of the product.	Water drain hose is clogged or twisted.	<ul style="list-style-type: none"> <li>Clean or flatten the hose.</li> </ul>
	Pump filter is clogged.	<ul style="list-style-type: none"> <li>Clean the pump filter.</li> </ul>
Product stopped shortly after the programme started.	Machine has stopped temporarily due to low voltage.	<ul style="list-style-type: none"> <li>Product will resume running when the voltage restores to the normal level.</li> </ul>
Product directly drains the water it takes in.	Draining hose is not at adequate height.	<ul style="list-style-type: none"> <li>Connect the water draining hose as described in the user manual.</li> </ul>
No water can be seen in the product during washing.	Water is inside the invisible part of the product.	<ul style="list-style-type: none"> <li>This is not a failure.</li> </ul>
Loading door cannot be opened.	Loading door lock is activated because of the water level in the product.	<ul style="list-style-type: none"> <li>Drain the water by running the Pump or Spin programme.</li> </ul>
	Product is heating up the water or it is at the spinning cycle.	<ul style="list-style-type: none"> <li>Wait until the programme completes.</li> </ul>
	Loading door may be stuck because of the pressure it is subjected to.	<ul style="list-style-type: none"> <li>Grab the handle and push and pull the loading door to release and open it.</li> </ul>
	If there is no power, loading door of the product will not open.	<ul style="list-style-type: none"> <li>To open the loading door, open the pump filter cap and pull down the emergency handle positioned at the rear side of the said cap. See "Loading door lock"</li> </ul>

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
<b>Washing takes longer than specified in the user manual. (*)</b>	Water pressure is low.	<ul style="list-style-type: none"> <li>Product waits until taking in adequate amount of water to prevent poor washing quality due to the decreased amount of water. Therefore, the washing time extends.</li> </ul>
	Voltage is low.	<ul style="list-style-type: none"> <li>Washing time is prolonged to avoid poor washing results when the supply voltage is low.</li> </ul>
	Input temperature of water is low.	<ul style="list-style-type: none"> <li>Required time to heat up the water extends in cold seasons. Also, washing time can be lengthened to avoid poor washing results.</li> </ul>
	Number of rinses and/or amount of rinse water have increased.	<ul style="list-style-type: none"> <li>Product increases the amount of rinse water when good rinsing is needed and adds an extra rinsing step if necessary.</li> </ul>
	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	<ul style="list-style-type: none"> <li>Use recommended amount of detergent.</li> </ul>
<b>Programme time does not countdown. (On models with display) (*)</b>	Timer may stop during water intake.	<ul style="list-style-type: none"> <li>Timer indicator will not countdown until the product takes in adequate amount of water. The product will wait until there is sufficient amount of water to avoid poor washing results due to lack of water. Timer indicator will resume countdown after this.</li> </ul>
	Timer may stop during heating step.	<ul style="list-style-type: none"> <li>Timer indicator will not countdown until the product reaches the selected temperature.</li> </ul>
	Timer may stop during spinning step.	<ul style="list-style-type: none"> <li>Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.</li> </ul>
<b>Programme time does not countdown. (*)</b>	There is unbalanced load in the product.	<ul style="list-style-type: none"> <li>Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.</li> </ul>
<b>Product does not switch to spinning step. (*)</b>	There is unbalanced load in the product.	<ul style="list-style-type: none"> <li>Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.</li> </ul>
	The product will not spin if water is not drained completely.	<ul style="list-style-type: none"> <li>Check the filter and the draining hose.</li> </ul>
	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	<ul style="list-style-type: none"> <li>Use recommended amount of detergent.</li> </ul>
<b>Washing performance is poor: Laundry turns gray. (**)</b>	Insufficient amount of detergent has been used over a long period of time.	<ul style="list-style-type: none"> <li>Use the recommended amount of detergent appropriate for water hardness and the laundry.</li> </ul>
	Washing has been made at low temperatures for a long time.	<ul style="list-style-type: none"> <li>Select the proper temperature for the laundry to be washed.</li> </ul>
	Insufficient amount of detergent is used with hard water.	<ul style="list-style-type: none"> <li>Using insufficient amount of detergent with hard water causes the soil to stick on the cloth and this turns the cloth into gray in time. It is difficult to eliminate graying once it happens. Use the recommended amount of detergent appropriate for water hardness and the laundry.</li> </ul>
	Excessive amount of detergent is used.	<ul style="list-style-type: none"> <li>Use the recommended amount of detergent appropriate for water hardness and the laundry.</li> </ul>



<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
<b>Washing performance is poor: Stains persist or the laundry is not whitened. (**)</b>	Insufficient amount of detergent is used.	<ul style="list-style-type: none"> <li>• Use the recommended amount of detergent appropriate for water hardness and the laundry.</li> </ul>
	Excessive laundry is loaded in.	<ul style="list-style-type: none"> <li>• Do not load the product in excess. Load with amounts recommended in the "4.3.3 Programme and consumption table".</li> </ul>
	Wrong programme and temperature were selected.	<ul style="list-style-type: none"> <li>• Select the proper programme and temperature for the laundry to be washed.</li> </ul>
	Wrong type of detergent is used.	<ul style="list-style-type: none"> <li>• Use original detergent appropriate for the product.</li> </ul>
	Excessive amount of detergent is used.	<ul style="list-style-type: none"> <li>• Put the detergent in the correct compartment. Do not mix the bleaching agent and the detergent with each other.</li> </ul>
<b>Washing performance is poor: Oily stains appeared on the laundry. (**)</b>	Regular drum cleaning is not applied.	<ul style="list-style-type: none"> <li>• Clean the drum regularly. For this procedure, please see "4.4.2 Cleaning the loading door and the drum".</li> </ul>
<b>Washing performance is poor: Clothes smell unpleasantly. (**)</b>	Odours and bacteria layers are formed on the drum as a result of continuous washing at lower temperatures and/or in short programmes.	<ul style="list-style-type: none"> <li>• Leave the detergent drawer as well as the loading door of the product ajar after each washing. Thus, a humid environment favorable for bacteria cannot occur in the machine.</li> </ul>
<b>Colour of the clothes faded. (**)</b>	Excessive laundry was loaded in.	<ul style="list-style-type: none"> <li>• Do not load the product in excess.</li> </ul>
	Detergent in use is damp.	<ul style="list-style-type: none"> <li>• Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.</li> </ul>
	A higher temperature was selected.	<ul style="list-style-type: none"> <li>• Select the proper programme and temperature according to the type and soiling degree of the laundry.</li> </ul>
<b>Washing machine does not rinse well.</b>	The amount, brand and storage conditions of the detergent used are inappropriate.	<ul style="list-style-type: none"> <li>• Use a detergent appropriate for the washing machine and your laundry. Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.</li> </ul>
	Detergent was put in the wrong compartment.	<ul style="list-style-type: none"> <li>• Add the detergent and the softener to the right compartment.</li> </ul>
	Pump filter is clogged.	<ul style="list-style-type: none"> <li>• Check the filter.</li> </ul>
	Drain hose is folded.	<ul style="list-style-type: none"> <li>• Check the drain hose.</li> </ul>
<b>Laundry became stiff after washing. (**)</b>	Insufficient amount of detergent is used.	<ul style="list-style-type: none"> <li>• Using insufficient amount of detergent for the water hardness can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.</li> </ul>
	Detergent was put in the wrong compartment.	<ul style="list-style-type: none"> <li>• Add the detergent and the softener to the right compartment.</li> </ul>
	Detergent was mixed with the softener.	<ul style="list-style-type: none"> <li>• Do not mix the softener with detergent. Wash and clean the drawer with hot water.</li> </ul>
<b>Laundry does not smell like the softener. (**)</b>	Detergent was put in the wrong compartment.	<ul style="list-style-type: none"> <li>• Add the detergent and the softener to the right compartment.</li> </ul>
	Detergent was mixed with the softener.	<ul style="list-style-type: none"> <li>• Do not mix the softener with detergent. Wash and clean the drawer with hot water.</li> </ul>
	Softener dosing setting level is low.	<ul style="list-style-type: none"> <li>• Increase the softener dosing amount by one level. See "Auto Dosing Setting"</li> </ul>

Problem	Cause	Solution
Detergent residue in the detergent drawer. (**)	Detergent was put in wet drawer.	<ul style="list-style-type: none"> <li>• Dry the detergent drawer before putting in detergent.</li> </ul>
	Detergent has gotten damp.	<ul style="list-style-type: none"> <li>• Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.</li> </ul>
	Water pressure is low.	<ul style="list-style-type: none"> <li>• Check the water pressure.</li> </ul>
	The detergent in the main wash compartment got wet while taking in the prewash water. Holes of the detergent compartment are blocked.	<ul style="list-style-type: none"> <li>• Check the holes and clean if they are clogged.</li> </ul>
	There is a problem with the detergent drawer valves.	<ul style="list-style-type: none"> <li>• Call the Authorised Service Agent.</li> </ul>
	Detergent was mixed with the softener.	<ul style="list-style-type: none"> <li>• Do not mix the softener with detergent. Wash and clean the drawer with hot water.</li> </ul>
Regular drum cleaning is not applied.	<ul style="list-style-type: none"> <li>• Clean the drum regularly. For this procedure, please see "4.4.2 Cleaning the loading door and the drum".</li> </ul>	
Too much foam forms inside the product. (**)	Improper detergents for the washing machine is used.	<ul style="list-style-type: none"> <li>• Use detergents appropriate for the washing machine.</li> </ul>
	Excessive amount of detergent is used.	<ul style="list-style-type: none"> <li>• Use only sufficient amount of detergent.</li> </ul>
	Detergent was stored under improper conditions.	<ul style="list-style-type: none"> <li>• Store detergent in a closed and dry location. Do not store in excessively hot places.</li> </ul>
	Some meshed laundry such as tulle may foam too much because of their texture.	<ul style="list-style-type: none"> <li>• Use smaller amounts of detergent for this type of item.</li> </ul>
	Detergent was put in the wrong compartment.	<ul style="list-style-type: none"> <li>• Put the detergent in the correct compartment.</li> </ul>
Foam is overflowing from the detergent drawer.	Too much detergent is used.	<ul style="list-style-type: none"> <li>• Mix 1 tablespoonful softener and ½ l water and pour into the main wash compartment of the detergent drawer.</li> </ul>
		<ul style="list-style-type: none"> <li>• Put detergent into the product suitable for the programmes and maximum loads indicated in the "4.3.3 Programme and consumption table". When you use additional chemicals (stain removers, bleaches and etc), reduce the amount of detergent.</li> </ul>
Laundry remains wet at the end of the programme. (*)	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	<ul style="list-style-type: none"> <li>• Use recommended amount of detergent.</li> </ul>
(*) The product does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the product and to its surrounding environment. Laundry should be rearranged and re-spun.		
(**) Regular drum cleaning is not applied. Clean the drum regularly. See 4.4.2		
	<b>WARNING:</b> If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorised Service Agent. Never try to repair a nonfunctional product yourself.	

	<b>WARNING:</b> Check the HomeWhiz section for the relevant troubleshooting information.
--	--



## NO

**Service:** Kontakt butikken der du kjøpte produktet så de kan henvise deg til lokal service

**Oppgi:** Produkttype, Serienummer, Kjøpsdato, Problembeskrivelse, Navn og adresse, Telefonnummer

## DK

**Service:** Kontakt butikken hvor købet blev foretaget og få info om service kontakt

**Nødvendig information:** Model navn, Serienummer (står på typeskiltet), Kjøpsdato, Beskrivelse af problemet, Navn og adresse, Telefonnummer

## FI

**Huolto:** Ota yhteyttä myymälään, josta ostit tuotteen, niin saat lisätietoja lähimmästä huoltoliikkeestä

**Tarvittavat tiedot:** Mallinnumero, Sarjanumero, Ostopäivä, Ongelman kuvaus, Nimi ja osoite, Puhelinnumero

## SE

**Service:** Vi har service i Sverige.

Besök [www.cylinda.se](http://www.cylinda.se)  
Ring 0771-25 25 00  
(endast lokaltaxa)

**Uppge:** Maskintyp, serienummer, inköpsdatum, problembeskrivning, namn och adress, ditt telefonnummer

**Kontakta oss:**

[www.cylinda.se](http://www.cylinda.se)

## UK

**Service:** Nationwide service in Sweden

Visit [www.cylinda.se](http://www.cylinda.se)  
Call 0771-25 25 00

**Declare:** Model code, Serial number, Purchase date, Problem description, Name and address, Phone number

**Contact us:**

[www.cylinda.se](http://www.cylinda.se)

**Cylinda**  
*år efter år*